

# STOP – Use the Scam Safety Checklist

*Read this before sending money or sharing information*

## 1. STOP FIRST

If you feel rushed, scared, or pressured, stop.  
Scammers rely on panic.

## 2. VERIFY

Never trust first contact:

- Hang up
- Don't click links
- Call back using a known number
- Ask for the family safe word

## 3. MONEY RULE (NO EXCEPTIONS)

It is a scam if anyone asks for:

- Gift cards
- Cryptocurrency (Bitcoin, etc.)
- Wire transfers
- 'Emergency' Zelle / PayPal / Venmo
- Secret or 'temporary' accounts

Real companies never do this.

## 4. VOICE & VIDEO ARE NOT PROOF

- Voices can be cloned
- Videos can be faked
- Caller ID can be spoofed

Always double-check another way.

## 5. DO NOT RESPOND TO:

- 'Wrong number?' texts
- Unexpected account warnings
- Requests to move to WhatsApp or Telegram
- Deals that are 'just for you'

Silence equals safety.

## 6. ASK SOMEONE

Before money or account changes:

- Talk to another household member
- Take 10 minutes
- No one gets in trouble for checking

## 7. NEVER SHARE:

- Passwords
- Verification codes
- One-time passcodes
- Remote computer access

No exceptions.

## 8. IF SOMETHING FEELS OFF

Trust the feeling. Stop and Call:

- A family member
- Your bank (number on the card)
- The company's real website

### ***Have a Family Safe Word:***

A family safe word is a secret, pre-agreed word or phrase used by family members to signal immediate danger, discomfort, or the need for help without alerting others. It is essential for verifying identity against AI voice-cloning scams, ensuring safe child pick-ups, or allowing children to discreetly ask to leave uncomfortable situations

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